Document & Content Management for
Self Service Portal

Element3 Solutions have partnered with World Class technology providers to give our customers access to technology systems, enabling turn-key business software solutions. Element 3 Solutions will additionally provision, configure and monitor your server to ensure you just use technology, not worry about technology.

M-Files®

Are you still fielding basic customer enquiries by hiring phone-based staff? Do you have skilled staff chasing basic enquiries? Simple enquiries can impose significant cost to your business.

M-Files is a powerful Document & Content Management System that helps small, medium and enterprise sized businesses manage information and drive documents through internal processes. Provide your clients with the information they need. Proof of Delivery enquiries, order status, or simply collaboration documents can all be securely accessed, allowing your staff to continue working on other tasks.

ARE YOU EXPERIENCING ANY OF THE FOLLOWING?

- Constantly answering calls and enquiries to find documents
- Scanning and sending documents to your clients or business partners
- Running end of month batches for business partners
- Manually providing status updates to clients

4 WAYS A DIGITAL SELF SERVICE PORTAL CAN HELP YOUR BUSINESS

Web Interface
Your clients can access the system with no need for special software or installation processes.

Free Up Staff
Enable your clients to answer their own enquiries, not taking valuable time from your staff.

Secure Data
Safely share customer specific data, with the confidence that all other data is protected and inaccessible.

Customer Satisfaction
Drive customer satisfaction by allowing them to truly partner with your business and share information.

Element3
SOLUTIONS